

Claims

What is claimed is:

1.- Method for generating an evaluating communication with a corporate network user through an on-line query system, comprising the following stages:

1) connecting to the corporate Intranet or Internet a server in whose RAM memory a predetermined USER software is stored achieving the execution of the following command:

- connecting to a corporate network the user terminal or workstation in whose RAM memory a software program is stored whose functional characteristics are the following:

- is auto executed while the operating system is loaded,

- is kept in a background mode, detecting the workstation connection,

- when said workstation is connected, a communication between said workstation and said software is established updating the status and information and sending the following data:

e) a warning statement that the workstation is connected.

f) checks up whether there is a pending question for this user;

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g) new questions are entered with the required schedules,

h) keep-alive status (maintaining the communication in active state), no "listening" ports are opened, once data is updated is kept updated for 30 seconds and the administrator identifies a connected user in a "waiting" state.

2.- Method for generating an evaluating communication with a corporate network user through an on-line query system, in accordance to claim 1, wherein the corporate network is the Intranet network of a Bank.

3.- Method for generating an evaluating communication with a corporate network user through an on-line query system, in accordance to claim 1, wherein the evaluation can be carried out for a specific user, for a group of them or for the whole list of staff, and the results obtained are used for issuing a detailed and statistical report.

4.- Method for generating an evaluating communication with a corporate network user through an on-line query system, in accordance to claim 3, wherein the statistical report includes the calculation of the following parameters: maximum point, minimum point, average and standard deviation.

5.- Method for generating an evaluating communication with a corporate network user through an on-line query system, in accordance to claim 1, wherein said software program stored

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in the corporate server comprises an ADMINISTRATOR software and a data base for registering query results and clients data, and the software program stored in the user workstation is a CLIENT software, using a TCP/IP communication network over a Windows^(*) platform.

6.- Method for generating an evaluating communication with a corporate network user through an on-line query system, in accordance to claim 5, wherein said CLIENT and ADMINISTRATOR software programs have been programmed using Delphi 6.0, and said data base has been developed using MS-SQL data Server 7.0.

7.- Method for generating an evaluating communication with a corporate network user through an on-line query system, in accordance to claim 5, wherein said database stores the following user's data: user file number, name and last name, security level, access password.

8.- Method for establishing an evaluating communication with a corporate network user consisting of:

a) connecting a central system administrator to a corporate Intranet in whose RAM memory a software ADMINISTRATOR program is stored for establishing a remote communication with CLIENT programs;

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b) the ADMINISTRATOR program controls whether the server client is communicated to the corporate Intranet;

c) a message to the CLIENT program is sent with a question on a specific topic;

d) the user replies to said question and sends the answer to the central server;

the central server controls the answer sent from the server user against the one stored in the memory of the system registering the total quantity of correct and incorrect results in a database.

9.- Method for generating an evaluating communication with a corporate network user through an on-line query system, in accordance to claim 8, wherein the corporate network is the Intranet network of a Bank.

10.- Method for generating an evaluating communication with a corporate network user through an on-line query system, in accordance to claim 8, wherein the evaluation can be carried out for a specific user, for a group of them or for the whole list of staff, and the results obtained are used for issuing a detailed and statistical report.

11.- Method for generating an evaluating communication with a corporate network user through an on-line query system, in accordance to claim 10, wherein the statistical report

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includes the calculation of the following parameters: maximum point, minimum point, average and standard deviation.

12.- Method for generating an evaluating communication with a corporate network user through an on-line query system, in accordance to claim 8, wherein said software program stored in the corporate server comprises an ADMINISTRATOR software and a data base for registering query results and clients data, and the software program stored in the user workstation is a CLIENT software, using a TCP/IP communication network over a Windows^(*) platform.

13.- Method for generating an evaluating communication with a corporate network user through an on-line query system, in accordance to claim 12, wherein said CLIENT and ADMINISTRATOR software programs have been programmed using Delphi 6.0, and said data base has been developed using MS-SQL data Server 7.0.

14.- Method for generating an evaluating communication with a corporate network user through an on-line query system, in accordance to claim 12, wherein said database stores the following user's data: user file number, name and last name, security level, access password.

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